Softlog.Email

Track, record and allocate the cost of every communication and document emailed.

The increasing reliance on email communication means that more and more clients now expect to receive documents via email – which has resulted in substantial decreases in fax cost recovery revenue.

Without the right system in place to capture these costs, your organisation is missing an important revenue recovery opportunity.

Softlog.Email provides the perfect solution to close this important gap in your cost recovery strategy and increases your organisation's potential revenue earnings. Many of our clients now charge for faxes and emails as a single cost item named "document transmission".

Packed full of features to simplify and automate the cost recovery process, Softlog.Email allows you to track, record and charge for documents transmitted by email.

➲ Audit Trail
Softlog.Email maintains an easy to access audit trail of every single email sent from your mail server, providing organisations with detailed administrative access to usage by department, user or the entire business.

➲ Automatic Pop-up Window
Softlog.Email is simple and easy to use. A pop-up window automatically displays when you choose to send an email. Users simply select a customer charge code, cost centre code, project code, activity or tenant and send.

➲ Passive Mode
For users that have no need to charge for emails, Softlog.Email can be set to "passive mode" whereby every email is monitored and recorded but the user doesn't receive the pop-up window.

➲ Personal Lists and Look-ups
Softlog.Email features personal lists and look-up menus for ease of navigation. The system automatically creates a "most recently used code" list for each user and allows individuals to create "personal" lists to automate their workflow.

➲ Pricing Flexibility
Through the Softlog management module, pricing profiles for emails can be based on the size of the attachment / email or per email sent.

➲ Softlog Enterprise Management Modules
The Softlog.Enterprise modules comprises of powerful management and administration applications that allows organisations to tailor each module specifically to their requirements, ensuring that every transaction is recorded with as little user input as possible. This results in dramatically increased recovery levels and subsequently higher revenue. your central accounting system.